

**Libraries and Knowledge Services Impact Case Study 2018-2019**

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| **Library concerned** | Duncan Macmillan Staff Library |
| **Name of case study** | CaseStudy9\_JHigman |
| **Personal details** | |
| **Date case study completed** |  |
| **Name** | Jo Higman |
| **Job title** | Research Delivery Nurse |
| **Trust/Employing body** | Nottinghamshire Healthcare NHS Foundation Trust |
| **Email address** | [Jo.higman@nottshc.nhs.uk](mailto:Jo.higman@nottshc.nhs.uk) |
| **Telephone number** | 07920453729 |
| **Outline of the problem or enquiry** | |
| **Summary of problem/reason for enquiry (why was the library's help required?)** | |
| The library service were approached to conduct a literature search as Jo and her team were "carrying out a service evaluation regarding the readability of patient information sheets in mental health research". This project was being run in collaboration with the Trust's Recovery College, and the results of the literature search and their own interviews with service users will determine if they go on to conduct a piece of empirical research to improve readability. The Library Service also provided information about a Health Literacy course being run by Health Education England in various locations around the UK. | |
| **Brief description of the information found/service provided** | |
| A literature search on the topic: "Are participation information sheets in mental health research too difficult to read? Are there issues with readability in this client group?" | |
| **Outcome and impact** | |
| **Summary of outcome and impact (Publication? Informing service or patient care? Supporting your role in the Trust?** | |
| This literature search informed our application to conduct a service evaluation of an aspect of research delivery in the Trust. It supported our case for involving service users in evaluating the readability of participant information sheets (PIS) in mental health research. A thematic analysis came up with simple recommendations for improving the PIS and strengthening informed consent in research. This has since been presented at a regional research conference and is currently being written up for publication. It is hoped this will form the basis of further research into the topic. | |
| **Immediate impact (including quotes)** | |
| We can take immediate action from the findings of our service evaluation. For example, our focus group of service-users suggested offering the PIS in alternative formats. We will now ask prior to interview if this is required. | |
| **Probable future impact (including quotes)** | |
| By publishing our findings we hope to influence clinicians and academics who produce information sheets and improve readability and comprehension for service users. | |
| **What (if any) benefits to the Trust are there from what you found?** | |
| We collaborated with the Recovery College on this project, strengthening our links to the local community in delivering research.  We strive to work with local services and the community in delivering research efficiently and in a way that is meaningful to the public.  This service evaluatin is one of the ways we aim to improve our service and raise the profile of the Trust in the field of clinical research. | |
| **Any other comments** | |
| Emma conducted an excellent literature search, which I would never have had the time or skills to do myself. She gave clear reasons for the topics she searched for and presented everything in a clear and easy to understand format. It was brilliant and contained just the information I was looking for.  This is a fantastic service offered by the library and I would like to extend my gratitude to Emma for her work. I will of course acknowledge her and the library for your contribution.  Thank you. | |

**Did the information or library service provided help:**

Confirm prior knowledge or refresh your memory

Gain new knowledge

Generate new ideas

Update skills

Gain new skills

Improve your confidence

Save your time

None of the above